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#### Asks...

How do you keep your schedule on track during a particularly hectic clinic day?

It's all about teamwork, cross-training, and a patient first attitude. I have a great team of caregivers. My assistant runs the clinic and makes sure that we account for each patient's workup, imaging, examination, and procedures. She also scribes for me and goes over my instructions with patients. My staff of technicians works up patients, gets them to a room, assists with numbing, and, sometimes, with imaging. If the clinic happens to fall behind,



I advise my staff to apologize to our patients and keep a positive attitude. When patients see that the entire staff is working hard to deliver the best care possible, they respond positively.

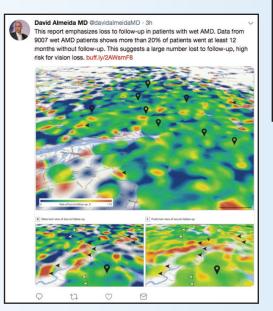
— Aleksandra Rachitskaya, MD

In each edition of @RetinaToday, the editorial team of Retina Today asks an editorial advisory board member or other expert in the field a question.





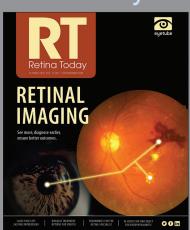
## TWEETS OF NOTE







### Trending on RetinaToday.com



#### A SIMPLIFIED TECHNIQUE FOR IN-OFFICE TAP AND INJECTION FOR ENDOPHTHALMITIS

By Jalaya Alexander, MBS; Andrew Humes, MBS, COA; Murtaza Adam, MD; and Brian C. Joondeph, MD, MPS retinatoday.com/2018/10/